

# Mom & Baby Works Return/Exchange Form

RAN# \_\_\_\_\_  
 (Provided by Mom & Baby Works Customer Service Representative)

**Please print off this form and return it with your item(s). For customer service please call: 1 (866) 477-5144 or email at [returns@momandbabyworks.com](mailto:returns@momandbabyworks.com)**

**STEP 1**

**Originally purchased by:**

Name:  
 Address:  
 City:  
 Province/State:  
 Postal Code/Zip Code:  
 Country:  
 Daytime Phone:  
 Email:

**Shipping Information (if different):**

Name:  
 Address:  
 City:  
 Province/State:  
 Postal Code/Zip Code:  
 Country:  
 Daytime Phone:  
 Email:

**STEP 2**

**Returns, Refunds and Exchanges:**

The item(s) are NEW and UNWORN, however I would like to change the design or size. Please include your credit card information below for the \$10.00 reshipping fee.

The item(s) are NEW and UNWORN and I would like a refund.

\*Note: Refunds can only be made if the item(s) were purchased directly from [www.momandbabyworks.com](http://www.momandbabyworks.com) and exclude your original delivery charge.

The item(s) have a manufacturing defect and I would like them replaced.

\*Note: We can provide a same-size replacement in the same or different design depending on in-stock availability.

- Note the item(s) that you are returning to us below:

Product	Design	Size	Reason for return/exchange

- Note the item(s) that you want us to send you below (if applicable):

Product	Design	Size	Reason for return/exchange

**STEP 3**

**Credit Card Information:**

▪ Since we do not keep credit card information on file, please include your credit card number below to process refunds and charges. Items are reshipped when payment is received.

- Visa/Master Card: \_\_\_\_\_ Exp. Date: \_\_\_\_\_  
 Please call me for my cc information. Daytime Phone: \_\_\_\_\_

**STEP 4**

**Please send your return or exchange by regular mail. COD or courier packages will not be accepted.**

**Send by regular mail to:**

**Mom & Baby Works.  
RETURNS/ EXCHANGES  
P.O. Box 56002  
Airways R.P.O.  
Calgary, AB T2E 8K5  
CANADA**